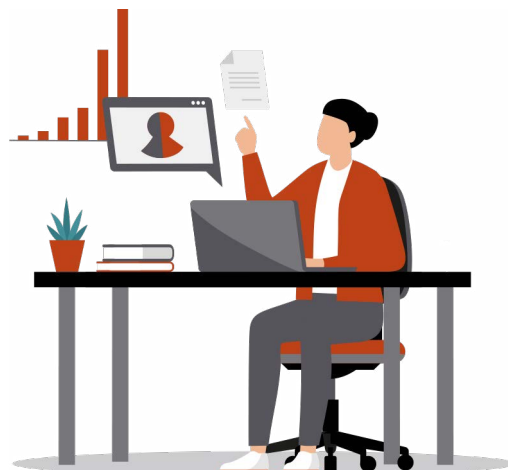
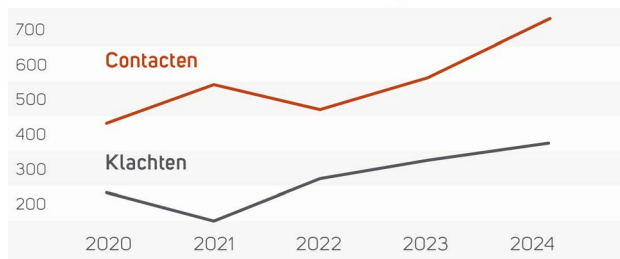


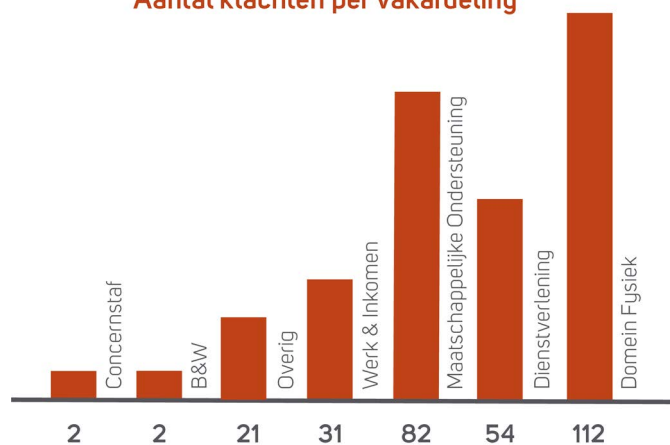
Infographic Jaarverslag Klachten- commissaris



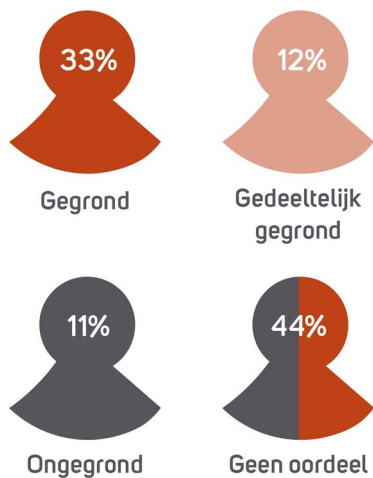
Aantal klachten en contacten afgelopen jaren



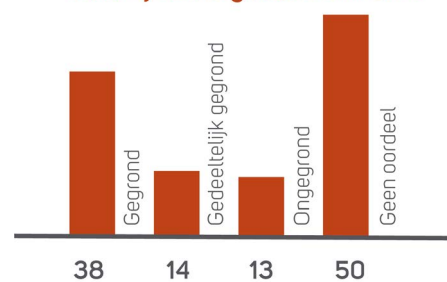
Aantal klachten per vakafdeling



Percentage van afgehandelde klachten door vakafdeling

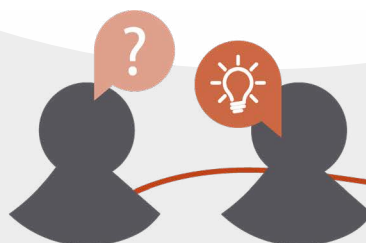


Hoe zijn ze afgedaan in 2024



Rode draden gemeentebreed in 2024

1. Fatsoenlijke bejegening
2. Goede informatieverstrekking
3. Voortvarendheid



KlachtenCommissaris



ENSCHDE